

Lithium Labs provides a full suite of services for designing, developing, implementing and maintaining an enterprise mobility solution. We support all major mobile operating systems and hardware including iPad, iPhone, Android, Blackberry, Windows Mobile, Symbol and Intermec.

Product Information

iOS CRM for SAP



"Lithium Labs drives business results through innovative mobile solutions."



www.li-labs.com

Li Labs

Enterprise Application Experts



Overview

Lithium Labs iOS CRM gives your company the ability to connect to it's back-office CRM system from anywhere in the world and in real-time.

Benefits

- ◆ Real time data in the field and on the go.
- ◆ Encourage the use of backoffice systems to maximize ROI.
- ◆ Provide mobile employees with up to date information and analytics which will increase sales and productivity.

Features

iOS CRM provides the following features:

Manage contacts, accounts, leads, jobs, quotes, appointments and many other standard data sets*.

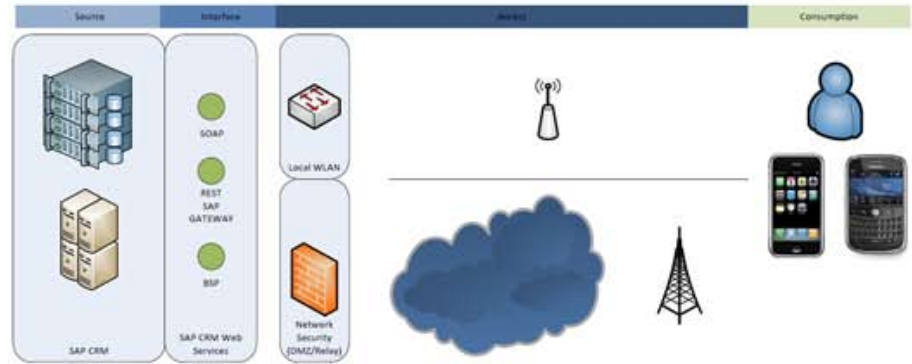
SAP CRM integrated user authentication and security features.

No middleware needed - avoid overhead, costs and resources associated with other products middleware requirements.

Option for Native, Hybrid or Web application.

Customized Solution

Want to access a specific function or non-standard dataset, we can easily and quickly develop a custom interface to manage the process or data.



General System Architecture



Security Options

Architecture

iOS CRM utilizes standard SAP web services to transfer data between the mobile device and backend CRM server. These webservices utilize XML data structures which are robust and a proven part of the standard SAP architecture. The webservice data is transferred over HTTPS protocol which is secure and encrypted. Dependant on hardware selction, many of the security features are transparent to the end user for a simple, seamless and secure system.

Licensing

Lithium Labs iOS CRM is cutom developed and highly flexible to which functions and feature the app has. The app is scoped, planned, branded and custom developed for each custom to ensure the requirements are met.

System Requirements

SAP CRM 7.0 and above Enterprise Services or Web Services need to be exposed.



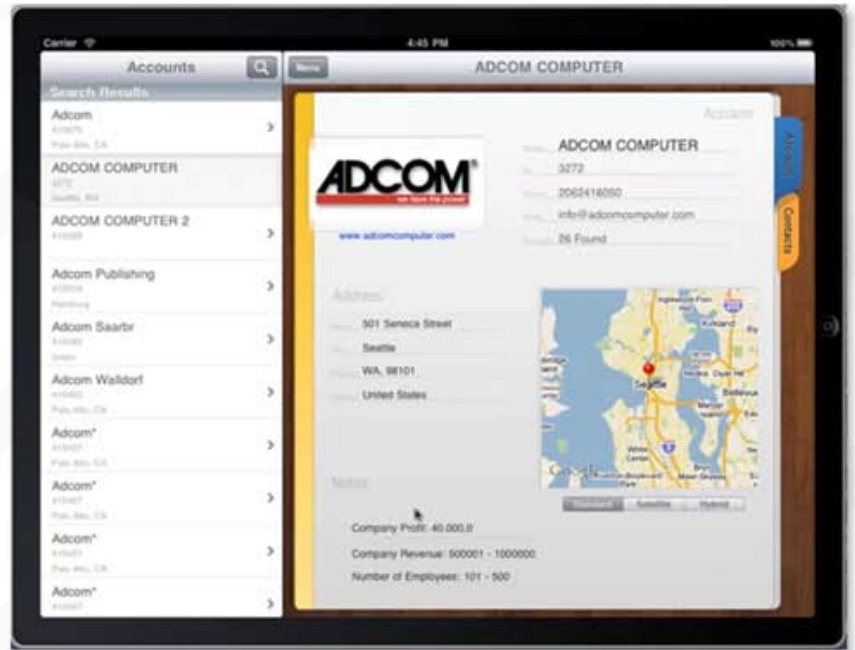
Intuitive menu based options.



Simple and Creative User Interface.



Little to no training required.



Company branding gives users and customers a recognized look and feel.



Flexible settings allow system admins to make changes to the application without rewriting and compiling code.



Integrated Security with SAP CRM means less administration work and single-sign on capabilities.



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